

IntelliCorp Named Number One Overall on *HRO Today* Magazine's 2018 Baker's Dozen List of Top Background Screening Providers

BEACHWOOD, Ohio — ([BUSINESS WIRE](#)), December 11, 2018 — Intellicorp Records, Inc., a Verisk (Nasdaq:VRSK) business, has announced that it has been named number one overall on *HRO* (Human Resource Outsourcing) *Today* magazine's 2018 Baker's Dozen list of the top 13 midsize-program background screening providers. In addition, the company also ranked first on the list for quality of service leaders. Serving organizations of all sizes, this recognition marks the tenth year on the prestigious list for IntelliCorp, which is accredited by the National Association of Professional Background Screeners (NAPBS).

"We're committed to providing our customers with the highest-quality solutions and rapid response times combined with exceptional customer service," said Todd Carpenter, IntelliCorp president. "Being ranked number one reflects the focus and commitment of our employees to achieve exceptional customer satisfaction. We're honored to once again be recognized on *HRO Today* magazine's 2018 Baker's Dozen list."

For a participating background screening provider to be included on the list, *HRO Today* magazine conducts an annual survey of buyer clients. Rankings are based solely on anonymous feedback. To calculate the results and determine the list, *HRO Today* uses a statistical analysis and predetermined algorithm in three categories: breadth of service offerings, quality of service, and size of deal.

To further listen to its clients, IntelliCorp also measures client satisfaction using the Net Promoter Score (NPS) and other customer feedback strategies. "In this highly competitive space, it's critical for IntelliCorp to continually innovate in our solutions and services, and that's driven by the needs and voice of our clients," added Carpenter.

About IntelliCorp

Intellicorp Records, Inc., is a provider of comprehensive background checks and employment screening solutions for businesses and nonprofit organizations. A Verisk (Nasdaq:VRSK) business, IntelliCorp is accredited through the National Association of Professional Background Screeners (NAPBS). Clients benefit from industry-leading data, easy-to-use services, personalized customer service, and training and compliance education. IntelliCorp's customer-driven solutions and flexible system architecture allow for simple integration into multiple platforms. A robust operational framework and infrastructure of guiding principles and industry best practices demonstrate IntelliCorp's steadfast commitment to compliance with federal and state requirements pertaining to background screening. For more information, please visit www.intellicorp.net.

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