

## **IntelliCorp Named Top Enterprise Screening Provider on *HRO Today* Magazine's 2019 Baker's Dozen List**

BEACHWOOD, Ohio — ([BUSINESS WIRE](#)), December 4, 2019 — Intellicorp Records, Inc., a Verisk (Nasdaq:VRSK) business, has announced that it has been named a top enterprise screening provider on *HRO* (Human Resource Outsourcing) *Today* magazine's 2019 Baker's Dozen list. The company was also ranked fourth overall for quality of service. This recognition solidifies IntelliCorp's eleventh year on the renowned list, which is a significant metric of quality and service in the background screening industry. Accredited by the Professional Background Screening Association (PBSA), IntelliCorp serves clients in the United States and internationally.

"With ever-changing legislation impacting employment background checks, we're fully focused on delivering a customer-first culture that helps our clients achieve a highly compliant screening program," said Todd Carpenter, IntelliCorp president. "It's imperative that we supply the knowledge and experience to help make the customer's job easier and more efficient. To that end, our clients take advantage of ATS/HRIS integrations and mobile applicant portals, and they benefit from a disclosure and authorization jurisdictional solution, an electronic adverse action jurisdiction process, and a document management system."

The company also considers client satisfaction a top priority. Using the Net Promoter Score (NPS) and other customer feedback initiatives, IntelliCorp places high value in learning from the voice of the customer. "Listening to our clients and what they have to say drives our core business model and strategic plan," said Carpenter. "For organizations to be successful with their hiring and recruiting programs, it's all about putting them first and driving a positive applicant experience."

To be included on *HRO Today*'s Baker's Dozen list, buyer clients of participating background screening providers participate in an anonymous online survey. Rankings are determined using a statistical analysis and predetermined algorithm in three categories: breadth of service offerings, quality of service, and size of deal.

### **About IntelliCorp**

Intellicorp Records, Inc., is a provider of comprehensive background checks and employment screening solutions for businesses and nonprofit organizations. A Verisk (Nasdaq:VRSK) business, IntelliCorp is accredited through the National Association of Professional Background Screeners (NAPBS). Clients benefit from industry-leading data, easy-to-use services, personalized customer service, and training and compliance education. IntelliCorp's customer-driven solutions and flexible system architecture allow for simple integration into multiple platforms. A robust operational framework and infrastructure of guiding principles and industry best practices demonstrate IntelliCorp's steadfast commitment to compliance with federal and state requirements pertaining to background screening. For more information, please visit [www.intellicorp.net](http://www.intellicorp.net).

### **Contact:**

Todd Carpenter  
216-450-5226